

An Interview with Marcie Berrong

*Assistant Manager in
Student Account Services*



Student Account Services is widely known across campus for charging students their tuition and fees, but this department is more than just student bills. To name a few, they refund excess financial aid to students, work with departments to make sure chartstrings are correct on Banner detail codes, and invoice and receive Zell Miller and Hope Scholarship funds from the State. Student Account Services works daily with other core student offices across campus, such as the Office of Student Financial Aid, the Office of the Registrar, and Auxiliary Services.

Q. Where did you start working at the University?

A. I began working at the University in 1990 as a File Clerk in what was then the Loans Department.

Q. What are some of the biggest changes you have seen in almost 30 years?

A. There is a night and day difference from what we do now to what we used to do. Originally not everyone had a computer, which is why I was a file clerk. We kept all notes, copies of payments on loans, and ledger cards in files. In the Loans Department, we dealt with Perkins Loan repayments, emergency loans, and loan checks. Loan checks were printed off campus and someone had to drive to pick them up. We then handed out the checks individually down at Memorial Hall. Things are much less manual now.

Q. What is the best thing about your job?

A. I love the people I work with, they are like family.

Q. What advice would you give to people after having spent so much time at the University?

A. First, remind yourself to be open to change and that change is not always bad. Secondly, do not assume anything.

Q. What would your team say you value the most?

A. Hard work. My parents taught me the value of hard work.

Q. What superlative would your coworkers give you?

A. Probably "Most Likely to Break the System," that is why I like to be in the test environment.

Q. What are you most excited about for your department's future?

A. I am most excited about the new systems and automatic procedures that are constantly being developed.

Q. What would most people at UGA know you for?

A. Since I have so many years in one place, I am most associated with the whole department of Student Accounts.

Q. Tell us more about yourself...

A. I am a proud grandmother.

Fun Fact:

Her sister Vonnie Swain works in the Budget Office. You are most likely to see them on their morning walk to Jittery Joe's before work.

On-Campus Places to Visit: The Georgia Museum of Art



The Georgia Museum of Art located at 90 Carlton Street here in Athens has so much to offer! The galleries and shop are open from Tuesday through Sunday each week. The current collections include a sculpture of laser-cut steel with LED lights, as well as an exhibition focusing on Tsar Nicholas II of Russia. A collection Renaissance art from Italy will be arriving in early March and will be on display through the end of May 2019. In addition to viewing the exhibitions that generally rotate in and out every 3-4 months, the Museum of Art has a vault that contains all of the works of art owned by the Museum. The general public is welcome to search the collection online and if an item of interest is found, may request to view or study the object in a private setting.

The GMOA also hosts a free Teen Studio every other month, featuring local artists who educate teens aged 13-18 in the art of sculpting, painting, drawing, etc. Each of these workshops are free and include a pizza dinner. Anyone with a teen who may be interested should contact Sage Kincaid at sagekincaid@uga.edu to reserve a spot as space is limited. The next scheduled workshop is on March 21st.



OneUSG Connect Service Desk Employee Verification Process

For authentication of the employee calling, the following criteria will be requested by a OneUSG Connect Support desk representative :

- Full Name
- Institution Name
- Last 4 of Social Security Number (SSN)

OneUSG Connect Open Office Hour Session Dates for March

Open Office Hours for OneUSG Connect will be held Thursday afternoons from February 14 - March 28 from 3:00 p.m. - 5:00 p.m. at the Testing & Training Facility (former Print Services Building located at 2130 River Road).

The purpose of these sessions is to offer direct access to OneUSG Connect module representatives to assist you with your questions.

Registration is not required and a call-in number is available (# 877-336-1829; access code #7969992).



Fridays are Jeans Days until further notice!

All jeans must be work appropriate (no rips, holes, etc.) and if you have Friday meetings with UGA leaders, the dress expectation is business casual.

Network Maintenance on March 9th



EITS will conduct network maintenance on Saturday, March 9 beginning at 8:00 a.m. This maintenance will result in an outage of campus Internet access and campus information systems on March 9.

Key Points:

- For this maintenance, the Boyd Data Center will undergo network maintenance. Systems that use services in the Boyd Data Center will experience an outage. This also includes UGA websites hosted in the Boyd Data Center.
- Individuals will also experience an outage to UGA's Central Authentication System (CAS) to log in to UGA-provided information systems, such as Athena, Banner Administrative System, Degree Works, eLearning Commons (eLC), UGA Financial Management System, UGA Budget Management System, UGAJobs, UGA mart, OneUSG Connect, and OneUSG Connect Benefits.
- Individuals off campus during the maintenance window, will experience an outage accessing UGAMail, websites hosted by UGA, the Virtual Private Network (VPN), ArchPass Duo and information systems hosted by EITS.
- All systems behind the Central Departmental firewalls will experience an outage to their access to the UGA network.

After the maintenance is completed, application owners are advised to test their applications. Please report any issues to the EITS Help Desk at 706-542-3106.

Additional details and progress reports will be posted at status.uga.edu and on the EITS Twitter feed at [@uga_eits](https://twitter.com/uga_eits).

FINANCE *Family*

The following people are celebrating years of service milestones in March 2019:

Judy Everett – Accounting – 10 years

Joy Hirsch – Post Award Accounting – 10 Years

Please note that for newsletter purposes, we are counting from the employee's actual hire date and Finance and Administration uses a different date for their recognition.

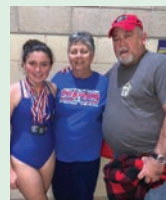
Congratulations!



Lena Anglin in Accounts Receivable welcomed her grandson Leo on November 18, 2018.



Tracy McNabb in Student Account Services recently became a grandmother for a second time. Her grandson Rivers was born December 3, 2018.



Crystal Alewine's granddaughter swims for ABSC and Jefferson Middle School and in the North Georgia Middle school championship she won a gold medal (1st place) in the 50 yard backstroke and the 100 yard backstroke, she also won a bronze medal (3rd place) in the 50 yard fly. Her 2 relay teams won a silver medal (2nd place) in both of their events. Her middle school girls team placed first place overall. And the middle school team as a whole placed 3rd.

Finance Division would like to welcome 3 new employees:

Shauna Thomas – Accounting

John MacNeil – Payroll

Elizabeth "Liz" Walker – Finance Division

Upcoming Campus Events



The Great Southland Stampede Rodeo – UGA Livestock Instructional Area

The Great Southland Stampede Rodeo is operated entirely by University of Georgia students with a

mission of providing a quality rodeo experience according to the National Cowboy Professional Rodeo Association guidelines while developing skills that will allow them to advance both personally and professionally.

March 28, March 29, and March 30. Doors open at 6:00pm, Show starts at 8:00pm – rain or shine. Child and Adult tickets available.

Location: UGA Livestock Instructional Area



On-Campus Blood Drives

Donating blood can make a big difference in people's lives. If you have the time and inclination, why not give the gift of life.

Donation Schedule:

April 1 – Tate Student Center.....9:00am-3:00pm
April 8 – Memorial Hall11:00am-5:00pm
April 9 – Memorial Hall10:00am-3:00pm
April 10 – Memorial Hall11:00-5:00pm

Staff Resources Fair

Monday, March 11

All UGA Faculty & Staff are encouraged to attend the Staff Resources Fair at the Tate Grand Hall from 2:00 p.m. – 6:00 p.m. The purpose is to bring awareness to the multitude of resources, benefits, and opportunities exclusive to the UGA community. The OneSource Team will have a space for employees to come and share thoughts and ask questions.

Treasure Hunt!

Get your sleuthing skills ready to play this month's Treasure Hunt! To play, just find all the **shamrocks** in the newsletter, then submit the correct answer via email to **spark-comm@uga.edu** by March 20, 2019. Up to 3 winners will be chosen to receive a prize.

Last month there were 4 hidden hearts!

Congratulations to **Brandi Jones** and **Catherine Bielec** in Student Account Services and **Joy Carrell** in Accounts Payable for winning the February treasure hunt!



Brandi Jones
Student Account Services



Catherine Bielec
Student Account Services



Joy Carrell
Accounts Payable

Enjoy your Jittery Joe's gift card!

YOUR SPARK COMMITTEE

Darlene Bradley	Budget Office
Tina Brown	Procurement
Sam Chafin	Procurement
Christy Daniel	Bursar's Office
Beth Martin	Finance Division
Tiffany Payne	Bursar's Office
Crystal Rogers	Programs
Holly Snelling	Programs
Harold Waters	Bulldog Print + Design
Tim Welsh	Bulldog Print + Design

busfin.uga.edu/spark