

## **Student Account Advisory Board**

Chair - Thérèse Hodges, Bursar

Members:

Food Services - Cynthia Malcolm, Assistant Director Business Services

University Housing - Kim Ellis, Assistant Director for Assignments and Contracts

Office of Student Financial Aid - Bonnie Joerschke, Director

Office of the Registrar - Rosemary Segreti, Interim Registrar

Office of the Vice President for Instruction - Fiona Liken, Vice President

Parking Services - Don Walter, Manager

Office of International Education - Yana Cornish, Director, Education Abroad

Student Affairs - Beau Seagraves, Associate Dean of Students

Athletics - Rhonda Kilpatrick, Assistant Athletic Director

Admissions Office - Patrick Winter, Associate VP for Admissions and Enrollment Management

University Health Center - Shannon Kuykendall, Business Services Manager

Student Account Services - Marcie Berrong, Assistant Student Account Manager

Bursar and Treasury Services - Amy Brown, Manager

Bursar and Treasury Services - Nicole Moon, Assistant Bursar

Accounts Receivable - Susan P. Caldwell, Manager

President's Office - Arthur Tripp, Assistant to the President

Graduate School - Tonia Austin Brown, Senior Director – Business Office

Graduate School - Cheri Bliss, Senior Director, Graduate Student Services

Student - Rotating Member

This advisory board was formed to seek feedback and advice from campus units on student billing, emails, communication and other customer service initiatives within Bursar and Treasury Services.