

Student Account Advisory Board

Chair - Thérèse Hodges, Bursar

Members:

Food Services - Cynthia Malcolm, Assistant Director Business Services

University Housing - Kim Ellis, Assistant Director for Assignments and Contracts

Office of Student Financial Aid - Nancy Ferguson, Director

Office of the Registrar - Blake Dye, Associate Registrar

Office of the Vice President for Instruction - Fiona Liken, Associate Vice President & Registrar

Parking Services - Karey Kazemi, Customer Relations Manager

Office of International Education - Yana Cornish, Director, Global Education

Student Affairs - Beau Seagraves, Associate VP for Student Well-Being

Athletics - Rhonda Kilpatrick, Assistant Athletic Director

Admissions Office - David Graves, Interim Director of Admissions

University Health Center - Shannon Kuykendall, Business Services Manager

Student Account Services - Janet Bohannon, Student Account Services Manager

Bursar and Treasury Services - Amy Brown, Manager

Bursar and Treasury Services - Nicole Moon, Assistant Bursar

Accounts Receivable - Susan P. Caldwell, Manager

President's Office - Alton Standifer, Deputy Chief to the President

Graduate School - Tiffany Drayton, Graduate School Business Office

Graduate School - Cheri Bliss, Senior Director, Graduate Student Services

Student - Rotating Member

This advisory board was formed to seek feedback and advice from campus units on student billing, emails, communication and other customer service initiatives within Bursar and Treasury Services.