Instructions on How to Purchase GradGuard Tuition Protection

The University of Georgia has partnered with GradGuard who can provide our families with tuition insurance featuring special plans and rates not available to the general public. These benefits expand the scope of our refund policy and can provide reimbursement for tuition, room, board, and other fees for a complete withdrawal due to a covered illness, injury, or mental health condition at any time during the covered term.

NOTE: Plans are optional but must be purchased before the end of drop/add.

Learn more at GradGuard or call 1-877-794-6603.

1. Log into Athena, athena.uga.edu

2. Select Student Account
3. Select Access Student Account

4. If this is the first time you are logging into your Student Account, you will be prompted to “read and acknowledge” the UGA Refund Policy. You will see this prompt periodically throughout your school career. Upon review, please click the green button marked “I have read and acknowledged.”
5. During an enrollment period, you receive a one-time prompt each term to purchase GradGuard Tuition Protection. This purchase is optional.

In the event you would like to purchase this plan, please, select “Yes, protect my upcoming term for $110.00” and follow through the payment instruction prompts shown below. Please contact GradGuard with questions regarding plan coverage, changes to your plan, and/or cancel options to your plan.

6. Make payment to complete your purchase of GradGuard’s tuition insurance plan.
7. When you have completed your payment, you will get a confirmation message and an email to the email address associated with your UGA school account. Please note charge and payment for this purchase will not be reflected on your student account.

Note: If you did not receive the pop-up to purchase GradGuard Tuition Protection (shown in step number 5), or if you selected “No”, you still have the option to purchase Tuition Protection in the box in the top right corner of the home page of your student account during the OPEN ENROLLMENT period ONLY. Open Enrollment for each ends on the last day of drop/add.

Terms, conditions, and exclusions (including for pre-existing conditions) apply. Plans only available to U.S. residents and may not be available in all jurisdictions. Recommended and provided by GradGuard, a service of Next Generation Insurance Group, LLC (NGI), the licensed agent for all insurance programs. Insurance plans include insurance benefits and assistance services. Pricing may vary by state. Insurance benefits are underwritten by Jefferson Insurance Company (NY, Administrative Office 9950 Mayland Drive, Richmond, VA 23233) rated “A+” (Superior) by A.M. Best Co. A+ (Superior) is the 2nd highest of A.M. Best’s 13 Financial Strength Ratings. Non-insurance benefits/services are provided by AGA Service Company. Claims are administered by Allianz Global Assistance (AGA). AGA and Allianz Tuition Insurance are marks of AGA Service Company or its affiliates. AGA Service Company is an affiliate of Jefferson Insurance Company. Plans include insurance benefits and assistance services. Except as expressly provided for under the plan, consumer is responsible for charges incurred from outside vendors. Contact AGA Service Company at 888-427-5045 or 9950 Mayland Dr., Richmond, VA 23233 or tuition@allianzassistance.com.