

ClinCard Best Practices

Establish a PIN/Check your balance

- Call customer service at 1-866-952-3795
- www.myclincard.com
- My ClinCard App

Withdrawing Cash

- Go INSIDE a bank that offers cash advances on Visa cards.
- 5/3 Bank ATM for no fees
- Allow 2-3 business days when transferring funds from card to personal bank account

Handling Transactions Above Your Card Balance

- See the cashier for the exact amount to charge to your ClinCard.
- Ask the cashier to run as credit and only for the card balance

Specific Use Cases

Restaurants/Gas/Hotels and Car Rentals

- may preauthorize your card for more than the balance on your card
- Gas- go inside to charge card do not pay at the pump

**IF YOUR CARD IS EVER DECLINED ASK THE CASHIER TO RUN IT AS A CREDIT*



**UNIVERSITY OF
GEORGIA**

Need Further Assistance?

- ClinCard 24/7 (866) 952-3795
- UGA ClinCard Assistance
M/F 8-5 (706) 542-2965