

1. If your card expires within 30 days or has already expired, it can be replaced. You will need to call the ClinCard customer service at 1-866-952-3795 or +1 215-609-4378 for a free replacement.
 - a. The expiration date on the current card cannot be extended but can be replaced with ClinCard for free.
 - b. They will send the new card to your address on file. If you have a virtual card, you will receive a new activation email, just as you did in the beginning. If there is a balance on your old card, it will automatically be transferred to your new card.
 - c. The funds will not be lost when the card expires. However, if the cards go inactive for 6 consecutive months or more, a \$4.50 inactivity fee will be applied, as stated within the card carrier agreement.
2. If customer service is unable to help you, please reach out to pettycash@uga.edu for additional assistance.