<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Orders Received</td>
<td>36,341</td>
<td>43,383</td>
<td>38,773</td>
<td>29,471</td>
<td>45,168</td>
<td>55,072</td>
<td>23,826</td>
</tr>
<tr>
<td>Delivery 24 hrs</td>
<td>34,553</td>
<td>38,309</td>
<td>36,593</td>
<td>26,187</td>
<td>41,367</td>
<td>52,050</td>
<td>23,047</td>
</tr>
<tr>
<td>Delivery 48 hrs</td>
<td>1,043</td>
<td>3,159</td>
<td>1,375</td>
<td>1,540</td>
<td>2,051</td>
<td>2,072</td>
<td>582</td>
</tr>
<tr>
<td>Delivery Over 48 hrs</td>
<td>720</td>
<td>1,903</td>
<td>791</td>
<td>1,726</td>
<td>1,750</td>
<td>941</td>
<td>197</td>
</tr>
<tr>
<td>On Hold Not Delivered</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>9</td>
<td>0</td>
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<table>
<thead>
<tr>
<th>Ontime Percentage</th>
<th>FY 2017</th>
<th>FY 2018</th>
<th>FY 2019</th>
<th>FY 2020</th>
<th>FY 2021</th>
<th>FY 2022</th>
<th>FY 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delivery 24 hrs</td>
<td>95.08%</td>
<td>88.30%</td>
<td>94.38%</td>
<td>88.86%</td>
<td>91.58%</td>
<td>94.51%</td>
<td>96.73%</td>
</tr>
<tr>
<td>Delivery 48 hrs</td>
<td>2.87%</td>
<td>7.28%</td>
<td>3.55%</td>
<td>5.23%</td>
<td>4.54%</td>
<td>3.76%</td>
<td>2.44%</td>
</tr>
<tr>
<td>Delivery Over 48 hrs</td>
<td>1.98%</td>
<td>4.39%</td>
<td>2.04%</td>
<td>5.86%</td>
<td>3.87%</td>
<td>1.71%</td>
<td>0.83%</td>
</tr>
<tr>
<td>On Hold Not Delivered</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.00%</td>
<td>0.02%</td>
<td>0.00%</td>
</tr>
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